

# MindManager Version 9 for Mac

## Customer FAQ

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### Table of Contents

I. MindManager Version 9 for Mac and Shared Workspaces.....	1
II. Version Information.....	2
III. MindManager for Mac Integration with Other Mindjet Products .....	2
IV. Miscellaneous .....	3
V. Purchasing Information .....	4
VI. Mindjet Software Assurance (MSA).....	4

## I. MindManager Version 9 for Mac and Shared Workspaces

### Can I use SharePoint® as my map repository?

Yes. Microsoft Office 2008 for Mac (with Service Pack 2 installed) and Office 2011 for Mac offer the new “Document Connection” application. This application allows users to save and open documents on Microsoft SharePoint, an online repository for documents and collaboration. Maps created on MindManager are included in this functionality and can be uploaded to and downloaded from SharePoint. Download the service pack at the following website: <http://www.microsoft.com/mac/downloads.mspx>

### Does MindManager Version 9 for Mac work with Office Live?

Yes. Microsoft Office 2008 for Mac (with Service Pack 2 installed) and Office 2011 for Mac offer integration with workspaces on Office Live through the new “Document Connection” application. Maps created on MindManager can be uploaded to Office Live through this application. Download the service pack at the following website: <http://www.microsoft.com/mac/downloads.mspx>

### Does MindManager Version 9 for Mac work with MobileMe iDisk®?

Yes. Maps created in MindManager can be synced by dragging the file to the iDisk icon. Please note that subscription to the MobileMe<sup>SM</sup> service is required to access this feature. More information can be found at the following site: <http://www.apple.com/mobileme/features/idisk.html>

## **II. Version Information**

### **What are the key differences between MindManager 8 for Mac and MindManager Version 9 for Mac?**

For current MindManager customers, MindManager Version 9 for Mac delivers better brainstorming and communication capabilities through a new quick entry mode, interactive slide formats and in-product integrations. An improved user experience through usability and application performance enhancements such as improved menu options, filtering capabilities, and new iconography further improves the user experience – allowing you to drive more innovation, clarify thinking, develop meaningful project plans, structure coherent strategies, and deliver compelling communications all with the same tool.

For a complete list of differences, please contact your account manager for a detailed comparison.

### **What are the key differences between MindManager Version 9 for Mac and MindManager Version 9 for Windows?**

MindManager Version 9 for Mac is built for the Mac platform. Thus, it integrates with Mac-specific productivity tools that are not available on the Windows platform. Examples include: iCal, Address Book, Keynote, Pages, Entourage, and iChat. At this time, we do not offer the following MindManager Version 9 for Windows capabilities: co-editing, web services, and Microsoft Outlook and Project integration.

Consult with your account manager to learn more.

## **III. MindManager for Mac Integration with Other Mindjet Products**

### **Can I transfer maps from MindManager Version 9 for Windows to MindManager Version 9 for Mac?**

Yes. Mindjet has a common format for all of its mapping products to facilitate easy communication/map transfer with other Mindjet users, regardless of their platform. You can exchange maps between MindManager for Version 9 Windows and Mac users as well as with Mindjet Catalyst users. Certain advanced features in MindManager Version 9 for Windows are displayed as read-only topics in MindManager Version 9 for Mac.

### **Does MindManager Version 9 for Mac work with Mindjet Catalyst?**

While Mac users can access Mindjet Catalyst with a standard browser, there is no integration between the desktop product and our Catalyst service at this time.

## **Can I use the MindManager Image Library Add-in with MindManager Version 9 for Mac?**

Unfortunately, the Image Library is not currently available on the Mac platform. Mindjet is currently working on integration in the near future.

## **Does Mindjet for iPhone work with MindManager Version 9 for Mac?**

Yes. Mindjet for iPhone provides map transfer functionality between Mindjet for iPhone and your PC/Mac. For more information, please visit the Mindjet for iPhone site at: <http://www.mindjet.com/products/add-ons/mindjet/overview>

## **Does Mindjet iPad work with MindManager Version 9 for Mac?**

Yes. Mindjet iPad provides map transfer functionality between Mindjet iPad and your PC/Mac. For more information, please visit the Mindjet website at [www.mindjet.com](http://www.mindjet.com).

## **IV. Miscellaneous**

### **How does MindManager Version 9 for Mac integrate with Entourage?**

MindManager Version 9 for Mac syncs with iCal, which can be linked to sync with Microsoft Entourage. To do this, activate syncing within Microsoft Entourage Preferences, located under “Sync Services” and “Synchronize events and tasks with iCal.” A calendar entitled “Entourage” will be created within iCal. Click [here](#) for detailed instructions on how to sync with Entourage. Or visit:

[http://blog.entourage.mvps.org/2008/01/calendar\\_syncing\\_between\\_entourage\\_and\\_ical.html](http://blog.entourage.mvps.org/2008/01/calendar_syncing_between_entourage_and_ical.html)

### **I have a Mac running VMWare or Parallels. Should I purchase MindManager Version 9 for Windows or MindManager Version 9 for Mac?**

MindManager Version 9 for Windows offers close integration with Microsoft Office products as well as advanced features such as presentation mode, custom properties, spreadsheets, and many other advanced formatting and customization features.

MindManager Version 9 for Mac offers most of the core map-making features as well as Outline View, enhanced search and filtering, OPML import, new export options, enhanced image library, and much more. It is specifically designed to take advantage of the Mac operating system and produce a Mac-like experience.

However, please note MindManager Version 9 for Windows and MindManager Version 9 for Mac are products with different features/functionality. For more information, please contact customer service by visiting the following website: <http://www.mindjet.com/support/overview>

## V. Purchasing Information

### What are my purchasing options?

There are three ways to purchase MindManager Version 9 for Mac:

- eCommerce store: Visit the [Mindjet Online Store](#)
- Direct: Contact Mindjet Sales at 415-229-4300
- Channel: For a list of resellers, click [here](#).

### Can I get the product on a subscription basis?

Yes. Mindjet has annual subscription options for corporate users. Please contact Mindjet Sales at 415-229-4300 for more information.

### Are there any quantity discounts?

Yes. Please contact Mindjet Sales or your channel partner to discuss quantity discount options.

Mindjet Sales: Call 415-229-4300 or visit <http://www.mindjet.com/store/contactsales.aspx>

Channel: To view a list of Mindjet resellers, visit [http://www.mindjet.com/partners/preferred\\_resellers.aspx](http://www.mindjet.com/partners/preferred_resellers.aspx) or click [here](#).

## VI. Mindjet Software Assurance (MSA)

### Who do I contact for technical support?

Users can contact Mindjet technical support by visiting [Mindjet Technical Support online](#).

### Is MSA available for MindManager Version 9 for Mac?

Yes. Yearly MSA is available. There are three ways to purchase:

1. Visit the [Mindjet Online Store](#)
2. Contact your Mindjet sales representative at 415-229-4300
3. Contact your reseller. To view a list of Mindjet resellers, click [here](#).

### Where can I find tutorials or tips?

You can access tutorials via MindManager Version 9 for Mac within the in-product Help menu or [www.mindjet.com](http://www.mindjet.com).